

CONFIDENTIAL SAFETY INFORMATION REPORTING SCHEME (CSIRS)**USE OF UNAUTHORISED INFORMATION REGISTER**

The Office of Transport Safety Investigations (OTSI) received a report that workers for a rail infrastructure manager were using an unauthorised and inaccurate information register of rail protection officers. This register contained inaccurate information and resulted in an authorised worker being refused access to the network. The register contained an incorrect entry relating to the currency of the worker's rail safety certification.

CSIRS REQUIREMENT

OTSI provided the assertion to the rail infrastructure manager in the form of a CSIRS Safety Notification and requested that an investigation into the matter be undertaken and the results provided to OTSI.

INVESTIGATION OUTCOME

The rail infrastructure manager has provided a response acknowledging that the register was in use and was authorised, but there were issues with the currency and accuracy of this information source. The register was created to compile information from different sources to improve operational efficiency.

The rail infrastructure manager has improved the currency and accuracy of this register to address the matter.

OTSI ACTION

OTSI is satisfied with the response provided by the rail infrastructure manager and will follow up on the proposed improvement actions.

Dr Natalie E Pelham

Chief Investigator

For further information, go to Confidential Reporting at www.otsi.nsw.gov.au